



# FURNITURE WARRANTY & AFTER CARE

## 2023

Effective for all Suits & Sawdust Inc. furniture products from January 2017 - Present

1 Year Warranty from date of completion (date of delivery or pick up).

### Items Included:

- Filling of Large cracks, splits or warps in the table top (occurring from natural causes - see note on "Natural Causes") with a wood fill / epoxy similar filling.
- New coat of top coat if previous coat becomes dull
- Missing hardware, loose connections, faulty cuts.
- Structural Warranty and items relating specifically to the furniture structure breaking or becoming compromised

### Items Not Included:

- Cracks or splits due to home humidity/dryness. Air quality test will determine.
- Misuse of cleaning supplies, spills/water rings that aren't cleaned, improper cleaning or after care causing table top coat, stain and wood to become stripped and or removed. See aftercare instructions.
- Major dents, chips, scratches, scuffs due to misuse, some examples being (but not limited to) large jewelry, children's toys, wax drippings, moving the item, dropping or falling of the item, etc.
- Client Re-Finishing the table or furniture in anyway voids warranty
- Client forgoing delivery & installation and choosing to pick up furniture themselves voids warranty relating to any damage caused during transport or after delivery and assembly. Including improper installation of table/unit by client voids warranty.
- Damage caused by Acts of God such as severe weather, flooding, earthquakes, any uncontrollable or unpreventable event causing damage.

We want you to love your piece for years to come! If there is anything we can do to help with your piece, even after the warranty period ends, please let us know! We may charge a pick up/drop off fee (location dependant) and/or a fee to complete out of warranty services after the 1 year mark - but we are always happy to help with any questions or concerns you may have!

**See: "Natural causes"**- Natural shifts and deviations in the wood due to regular wood reactions such as moderate drying out or expansion. Does not include cracks or splits caused by excessive humidity/dryness in the home, or misuse through cleaning, and or usage. Please follow tips for longevity for proper home humidity.

## After Care Instructions

### Cleaning:

- Please use warm water and a mild soap to clean
- DO NOT use any SOS pads, steel wool pads, etc.
- Do not use any harsh chemicals, silicones, alcohol, or acetone products
- Wipe off any excess water after cleaning
- Wipe spills & cup rings ASAP- especially alcohol and coffee
- Do not use a knife or sharp object to peel off any candle wax drippings. Use a flat credit card to gently scrape it off.

### Tips for Longevity:

- Use hot pot trivets/coasters when possible and avoid placing any hot pots or pans on the table, especially during the first two months.
- Avoid placing the table in direct/constant sunlight when possible
- Wood is a natural resource that reacts to certain environments. You may notice that during seasonal changes, the wood can split/crack/warp slightly. Similarly to the way your home can shift, wood can do the same. Don't panic! Please know that this is a natural process. In the winter climate, the wood may dry out and shrink. This will naturally fix itself during the summer climate, when the wood retains the moisture again, causing it to swell. Try to avoid any major and drastic changes to the temperature in your home. If the gaps become extreme, just contact us and we will swing by to fix ☺ We do everything possible to avoid this from happening, but it is real wood, so this may happen!
- Your home's humidity or moisture content can affect your table. Ensure your home is not too dry or humid. The best levels during winter is 30% relative humidity or less—this can be controlled with a humidifier. During the summer, maintain a 50% or less relative humidity- this can be controlled with a dehumidifier.
- Please be cautious with children, pets, chunky jewelry, sharp objects, writing directly on top of the table, etc. as imprinting and dents can happen. Please be especially careful with Pine.